



Version 3.0

Quality Policy of VAT Group

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Public

As a global leader in developing, manufacturing, and supplying high-end vacuum valves and high-vacuum solutions, VAT AG is committed to a comprehensive approach to quality that permeates all areas of the company. Our quality policy is the foundation of our sustainable success, continuous improvement, and fulfillment of the requirements of our customers, partners, and society. Based on the principles of the current ISO 9001 edition, it is an integral part of our process management system.

1. Customer orientation as a guiding principle

Customer satisfaction is at the center of our actions. We are committed to flawlessly fulfilling their requirements and expectations on time and economically. We consistently pursue the goal of a zero-failure culture, striving for error-free performance in all our processes, products, and services. We foster a corporate culture in which mistakes are openly addressed, systematically analyzed, and avoided long term. Our decisions and processes consistently align with customer benefit and the highest quality standards—today and in the future.

2. Continuous improvement

We rely on a dynamic quality management system based on continuous improvement. Each year, we establish ambitious quality objectives and cascade them down to all organizational units, systematically pursuing them. Through the regular review and optimization of our processes, we improve our performance.

3. Leadership and role model function

Our leaders are responsible for implementing quality objectives. They promote personal responsibility, competence, and quality awareness through a cooperative leadership style based on participation and leading by example. To us, leadership means providing orientation and shaping improvements together with employees.

4. Employees as the key to success

Our employees are the foundation of our quality standards. We promote their professional and personal development through targeted training, motivation, and support. Each employee actively contributes to achieving our quality objectives. We openly address risks and opportunities for improvement and solve them together.

5. Innovation and securing the future

We secure our technological leadership by developing innovative products and processes. Quality is the benchmark for all our activities, from research and production to customer service. Only through excellence in all areas can we remain competitive in the long term.

6. Compliance with laws and standards

We are committed to complying with all applicable legal and regulatory requirements. Our integrated management system is ISO 9001 certified and regularly audited and improved. Compliance with these standards is an obligation and an expression of our commitment to quality.

This quality policy applies to all VAT AG employees worldwide. It is regularly reviewed and adjusted as necessary to meet changing market, technological, and societal requirements.

Group Executive Committee

November 25, 2025